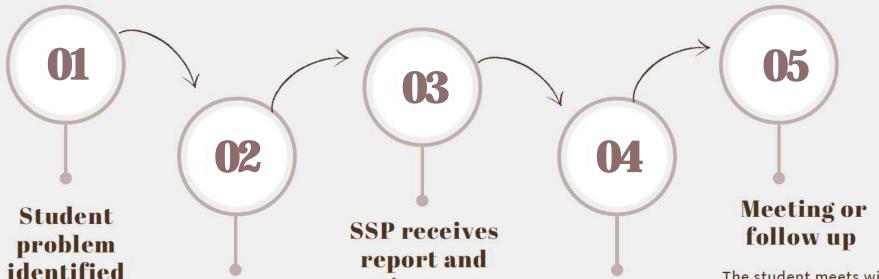
Spartan Support Process



You identify a student is experiencing an issue/struggle through direct observation or student disclosure

Referral to SSP

Submit a Spartan
Support form
with your
observations or
the information
provided to you

report and assigns case The Director of Student

The Director of Student
Care & Advocacy reviews
the report & assigns it to a
Non-Clinical or Clinical
Case Manager. The reporter
will receive an immediate
automatic message
confirming the submission

Case Manager outreach to student

The assigned Case
Manager reaches out to
the student. The student
can respond and set up a
meeting. If there is no
response, the Case
Manager will follow up as
appropriate

The student meets with the Case Manager and is provided support and resources. There can be a follow up meeting or outreach as needed. If the student does not respond to outreach, the case is closed but kept on file in case another issue arises

