Frequently Asked Questions:

1. How do I enroll in the Tuition Payment Plan (TPP)?
   Enrollment is easy. Log into SpartanWeb and select Review/Pay bill/1098-T info link, and select Make Online Payment

2. How many installment is the Tuition Payment Plan?
   Enrollment prior to the first installment date will result in five monthly installments. However, your monthly installments will decrease each month registration is delayed.
   Example: First installment for fall is due July 5, this will result in installments July – Nov. Enrollment in August will result in installments August – Nov.

3. How is the balance determined?
   Your balance is determined using the following formula: Tuition and fees balance less anticipated financial aid. There are certain award items that cannot be calculated in the balance for TPP – such as book scholarships

4. What happens if my student account balance changes?
   If your student account balance changes during the semester, the TPP will re-calculate the remaining monthly installments when you log into SpartanWeb to submit your next installment. In the event that your monthly installment increases, you will need to agree to a new terms and conditions.
   Examples of changes: Room change, change to your financial aid package

5. Will I receive a monthly reminder?
   The TPP provides email notifications of your next installment due date, payment confirmation and late/missed payments.

6. Do you offer an Automatic Payment option?
   Yes, following the enrollment for the TPP, you will have the option to activate automatic payments using a saved or new payment method. Please refer to the TPP Guide.

7. What happens if my TPP installment is late?
   We do not charge a late fee if the installment is late. However, late installments can result in the denial of the following services: release of official transcripts and/or registration for a future term

8. I still have questions, whom can I contact?
   You can contact us via phone - (813) 253-6202 or a dedicated email for TPP questions – paymentplans@ut.edu