Smartphone? Smart access!
my.uhcsr.com

Insured students have long been able to access their MyAccount student insurance information via our toll-free customer service lines and through our site, www.uhcsr.com. Now our insureds can access the most popular MyAccount features on their smartphones at my.uhcsr.com: locate a provider, display I.D. card, locate a pharmacy and check claim status.

Find a provider on the go.
The ability to search UnitedHealthcare’s vast national preferred provider network is now in the palm of their hands. Simple, easy to navigate screens put thousands of providers and facilities at insureds’ fingertips. If their student insurance also provides access to the United Behavioral Network, that network is also available to be searched from a smartphone.

No more lost I.D. cards.
With everything that your students need to keep track of, their student insurance I.D. cards can often go missing. But, at my.uhcsr.com, they can always find their I.D. card. If their spouse or children are also covered by their student insurance, those I.D. cards are also available at my.uhcsr.com.
If their I.D. cards are really lost, no worries, they can always give us a call to request a new one, or log into MyAccount on our main site to request a replacement card.
Where's the nearest in-network pharmacy?

Our pharmacy benefit manager, UnitedHealth Pharmaceutical Solutions, has thousands of pharmacy locations nationwide. If your student insurance plan includes pharmacy benefits, your insureds can easily locate the nearest pharmacy using my.uhcsr.com.

Checking claims status has never been easier.

Our mobile site also allows insured students to check the status of any claim paid within the past six months. For many claims, students can also view the Explanation of Benefits (EOB) for additional information on their paid claims. Information available includes the date of service, provider, claim number, claim amount and amount paid.

Supported smartphones and internet browsers.

Insured students can use their iPhones (3 and 4), HTC, Samsung, Motorola Droid and Blackberry (v6.0) smartphones to access my.uhcsr.com. The mobile site supports a variety of browsers, including Safari, Firefox, Chrome and Opera Mini.

At this time, my.uhcsr.com is not available on Samsung and HTC Windows mobile phones, Blackberry devices running operating system versions older than 6.0 and non-smartphone devices.

Contact a UnitedHealthcare Student Resources representative for more information about my.uhcsr.com at 800-237-0903 or sales@uhcsr.com