

Angela R. Bianco

Certifications

- GAIC Certified Incident Handler (GCIH) #20706
- GAIC Certified Security Leadership Certification (GSLC) #8784
- Certified Ethical Hacker (CEH)
- CompTIA Security+, Network+, A+

Education

MASTERS | 2018 | UNIVERSITY SOUTH FLORIDA

Major: Cyber Security

BACHELOR OF SCIENCE | SPRING 2013 | UNIVERSITY OF MARYLAND UNIVERSITY

Major: Cyber Security

ASSOCIATES | JANUARY 2009 | CINCINNATI STATE

Major: Real Estate Technology, Phi Theta Kappa, National Honor Society

IT SPECIALIST | DEPARTMENT OF DEFENSE INFORMATION SYSTEMS AGENCY (DISA) TAMPA, FL |
MAY 2015-JUNE 2021

- Watch Officer for the DISA Central Area of responsibility to include seventeen Middle Eastern countries. Oversees network outages, degrades, service interruptions and overall infrastructure. Reports to DISA Senior leadership on incidents by providing situational updates.
- Assistant Program Manager for the DISA Risk Executive Management Cyber Security Network Defense (CND) Effectiveness Branch.
- Supported pre-evaluation internal DISA DoD Computer Network Defense Service Providers (CNDSP) and external CNDSP Tier3 customers to maintain an integrated, worldwide network defense and cyber incident response capability
- Served CNDSP representative to level meetings, customer outreach, working groups, and conferences as required.
- Understands regulations, policies, and guidance as it relates to cybersecurity, such as DoD 8530 that supports the Risk Management Framework requirements, Chairman of the Joint Chiefs of Staff Manuals (CJCSM) series and multiple NIST 800 series publications. Assisted in review of Department of Defense manuals and instructions. Inspected worldwide sites using multiple standards as basis for inspections to ensure compliance.

IT SPECIALIST | 6TH REGIONAL CYBER CENTER, DAEGU S. KOREA | NOV 2010-MAY 2015

- Served as Information Assurance Manager
- Primary point of contact for all US Army whitelist approver for websites within Korea. Reviewed websites and applications for approval or disapproval to be moved to the DISA whitelist.

- Developed troubleshooting and response request for website blocks for users in Korea. Helped determine if the blocks were implemented through the proxy servers, firewall, DNS or higher level devices.
- Assisted in multiple Information Assurance inspections in support of compliance to include annual Federal Information Security Management Act (FISMA) reporting.
- Served as local registration authority support PKI certificates for hardware and token issuance. Supporting and following all guidance published the Committee on National Security Systems (CNSS).
- Created materials for annual cyber security awareness month and promoted throughout organization.
- Ensured compliance for DoD 8570 (DoD IA Training, Certification and Workforce Management)
- Processed firewall exemption requests to ensure compliance with Portals, Protocols and Services Management (PPSM).
- Identify trends and patterns must be investigated in order to anticipate and correct problem areas.
- Assisted in the development and documentation local systems administration standard operating procedures.
- Resolved issues with customers with tact and diplomacy especially when dealing with VIP/high ranking users, service effecting outages or mission critical outages

CONTINUING EDUCATION

- US Army Civilian Leadership Intermediate Course
- US Army Civilian Leadership Advanced Course
- US Army Civilian Leadership Basic Course
- Federal IT Leaders Program
- IT Project Management